



Türkiye

CERTIFICATE

Management Service Unit
of TÜV SÜD Turkey

certifies that

TTNET A.Ş.

**GAYRETTEPE MAH. VEFABAYIRI SOKAK
TÜRK TELEKOM GENEL MÜDÜRLÜĞÜ NO:2
BEŞİKTAŞ/İSTANBUL**

has established and applies a
Customer Complaints Management System

**Fixed, mobile, internet and infrastructure telecommunication
products and services, sales, marketing and after-sales
services, design and development activities**

An audit was performed,
Report No: **712924876**

Proof has been furnished that the
requirements according to

ISO 10002:2018

are fulfilled.

Certificate Registration No.: **23 2 712924876**

Initial Issue Date: **13.07.2020**

Issue Date: **26.07.2023**

Certificate Validity Date: **12.07.2024**

Revision date / Rev. No: - / -

TÜV SÜD Turkey
Management Service Unit



Contact Number: +90 212 347 98 10

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