

## Notice

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Note: EBITDA is a non-GAAP financial measure. In this presentation, EBITDA represents revenue less cost of sales and other operating expenses plus other operating income/ (expense) plus income/(expense) from investing activities but excluding financial income/ (expense) presented in other operating income/(expense) (i.e., foreign exchange gain/ (loss), interest income / (expense) and discount income/(expense) on receivables and payables excluding financial borrowings), depreciation, amortization and impairment, income on unconsolidated subsidiaries and minority interest.

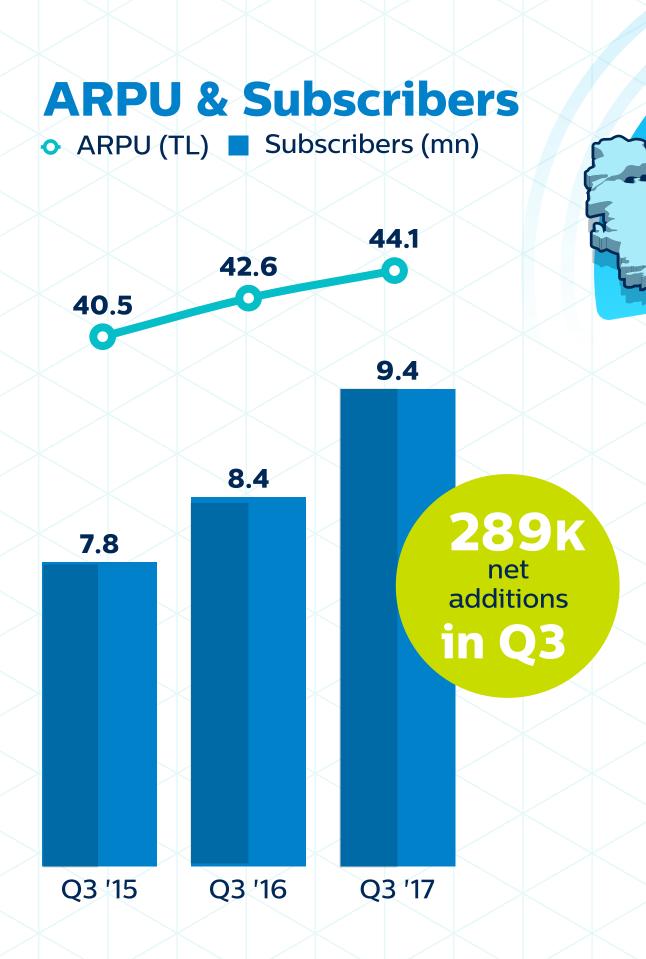
## Financial Performance

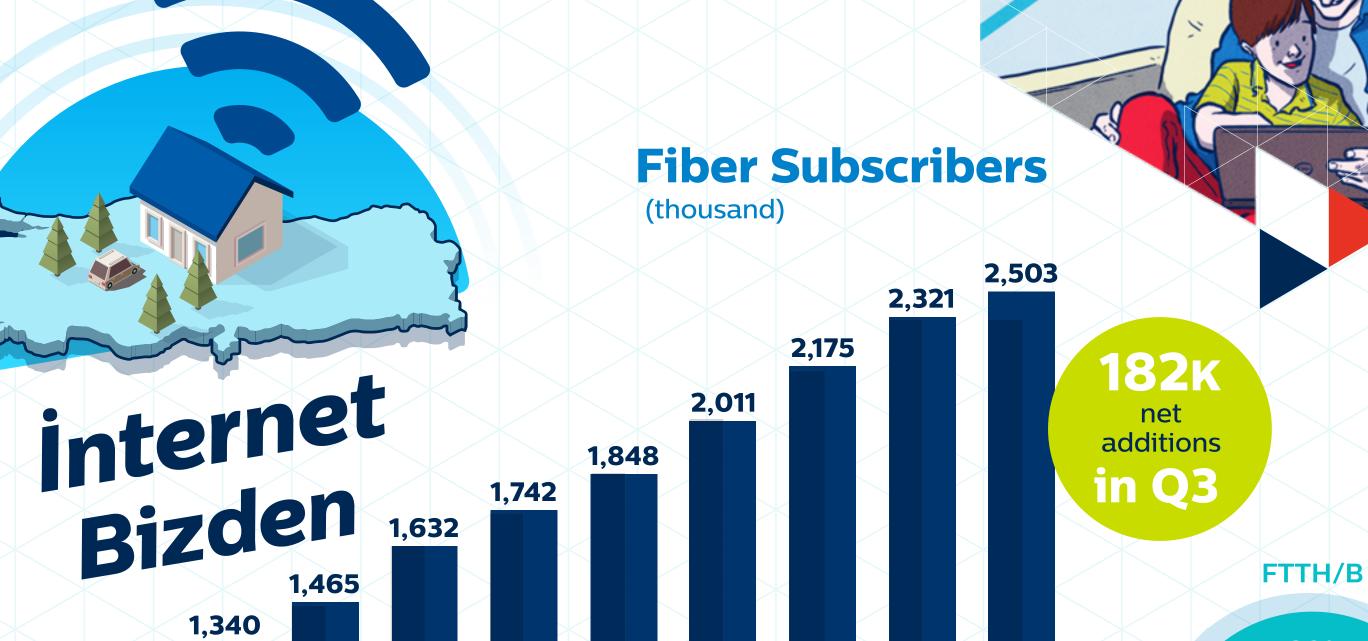
(TL mn)	2016 Q3	2017 Q2	2017 Q3	Growth (YoY)	Growth (QoQ)
Revenue	4,118	4,501	4,532	10.1%	0.7%
Revenue (exc. construction adj) <sup>1</sup>	3,943	4,292	4,420	12.1%	3.0%
EBITDA	1,452	1,712	1,687	16.2%	(1.4%)
EBITDA Margin	35.3%	38.0%	37.2%		
Net Income	9	890	293	n.m.	(67.0%)
CAPEX <sup>2</sup>	666	545	554	(16.8%)	1.7%

<sup>(1)</sup> Construction accounting adjustment is a non-operational revenue line booked in conjunction with upgrades to fixed line infrastructure, such as the upgrade from copper to fiber based network

<sup>(2)</sup> Excluding license fees

## Fixed Broadband Performance





FTTH/B & FTTC tariffs have same prices for a given speed/quota

Q3 '15 Q4 '15 Q1 '16 Q2 '16 Q3 '16 Q4 '16 Q1 '17 Q2 '17 Q3 '17

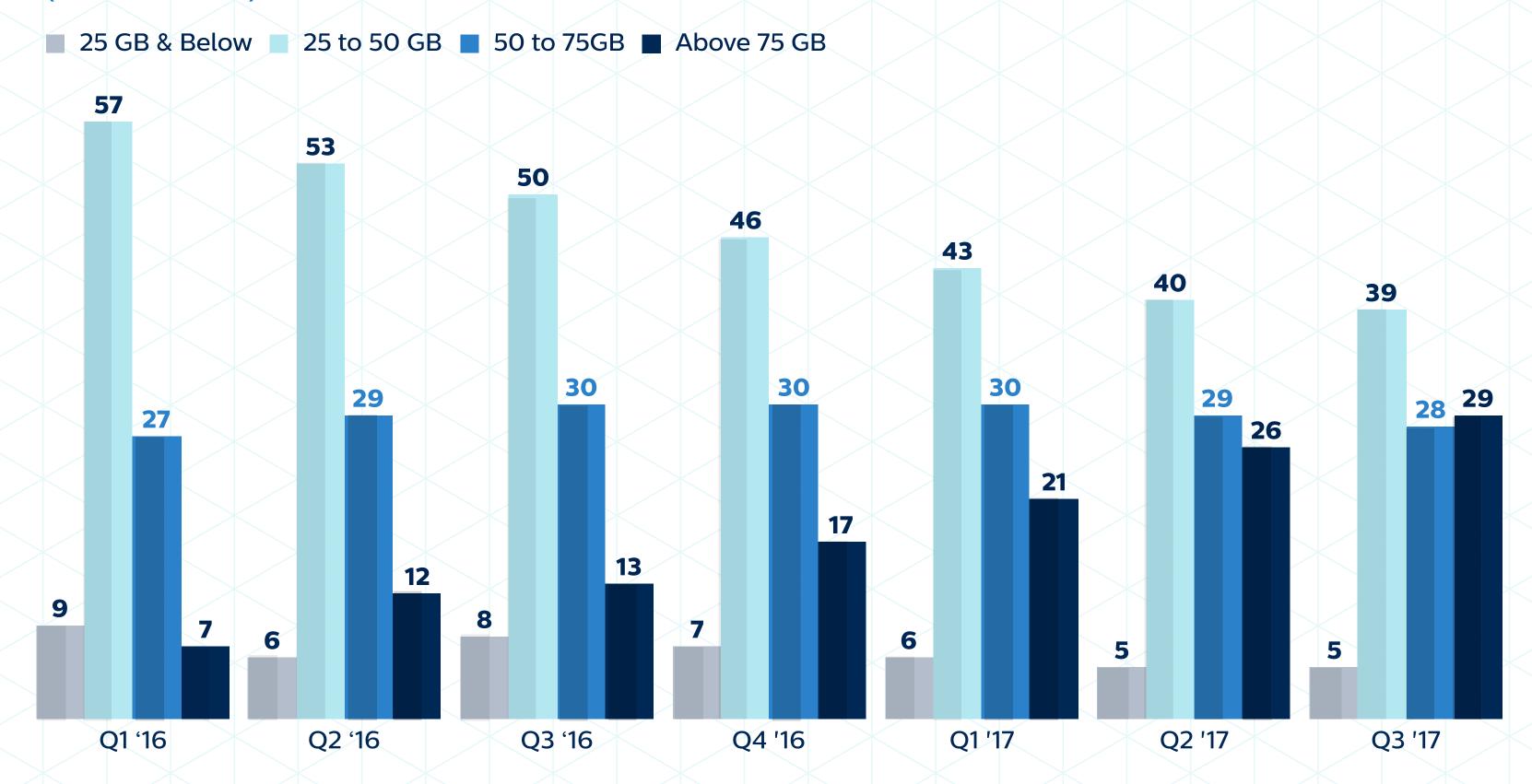
39%

FTTC

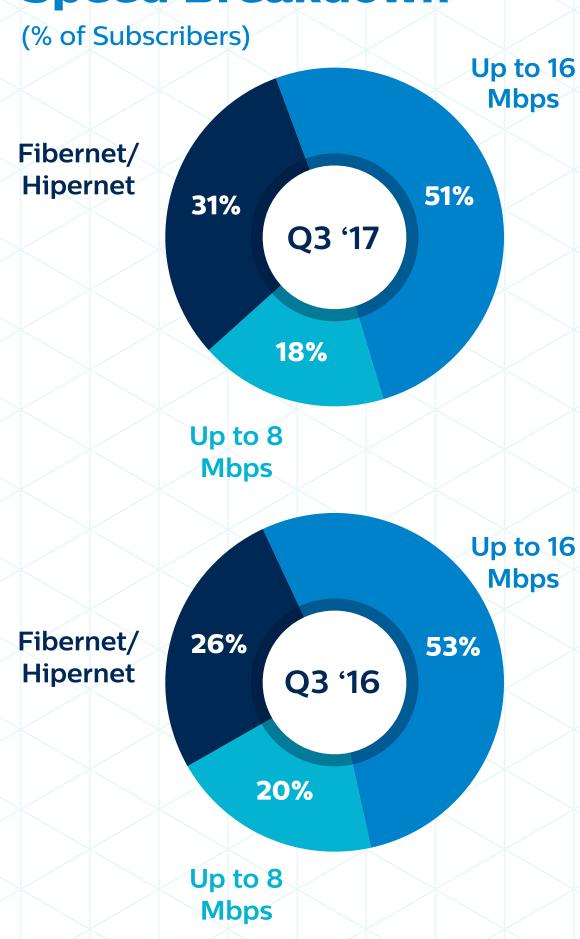
## Upselling Dynamics in Fixed Broadband

### **Capacity Breakdown**

(% of Subscribers)



### **Speed Breakdown**



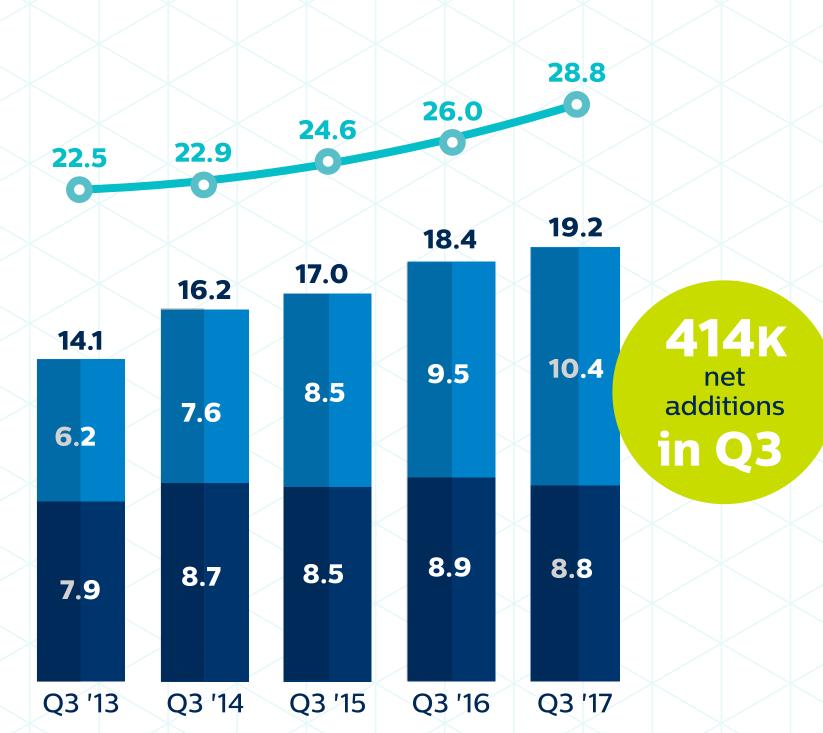
All figures are based on Türk Telekom's retail subscribers

## Mobile Performance

### **Growing ARPU & Subscribers**

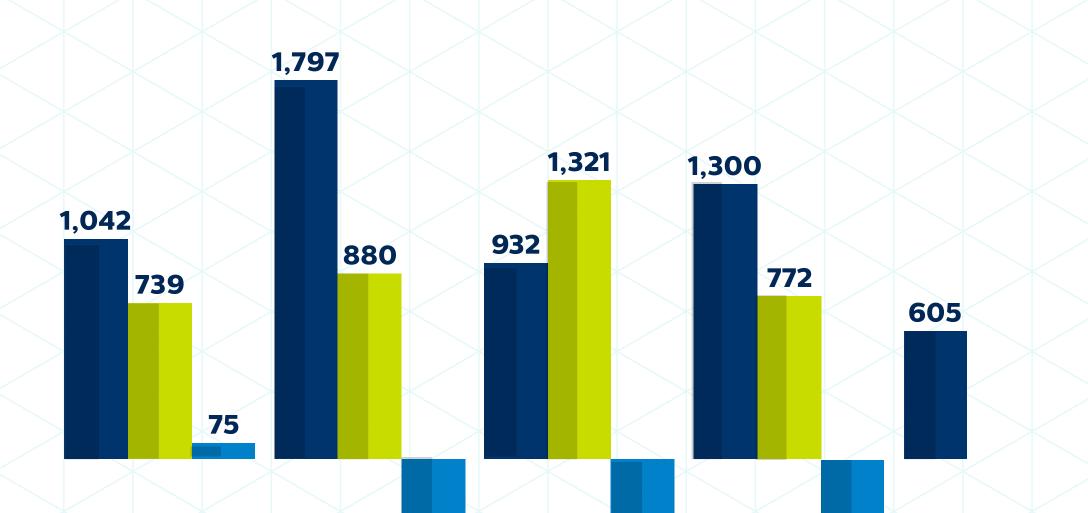
Blended ARPU (TL)

Prepaid (mn)
Postpaid (mn)



### **Net Subscriber Addition**





2015

-623

2016

-966

9M '17

Other operators' data are from their own publications.

2014

-547

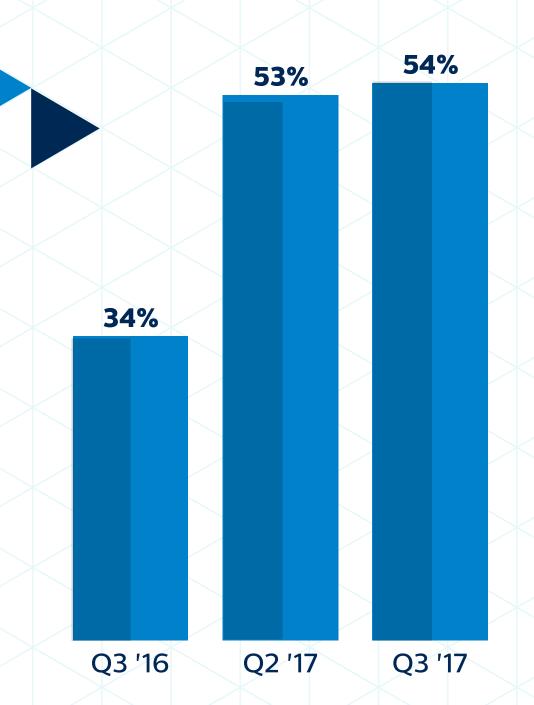
2013



## Monetizing Data

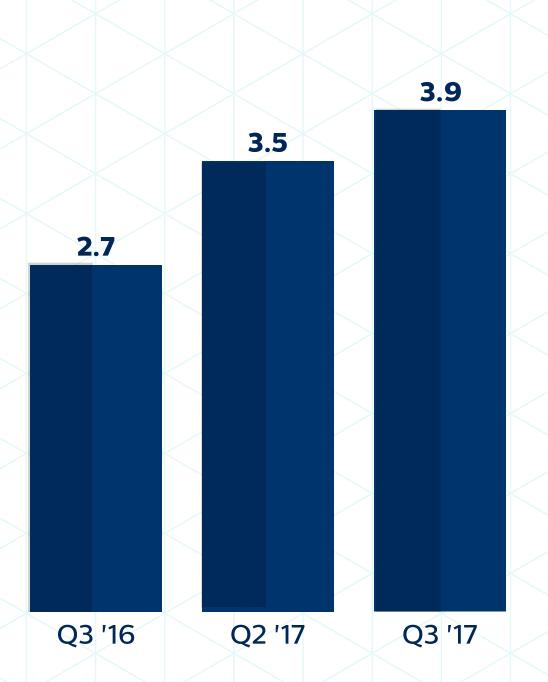
### **Data Revenue**

(Service revenue shares)



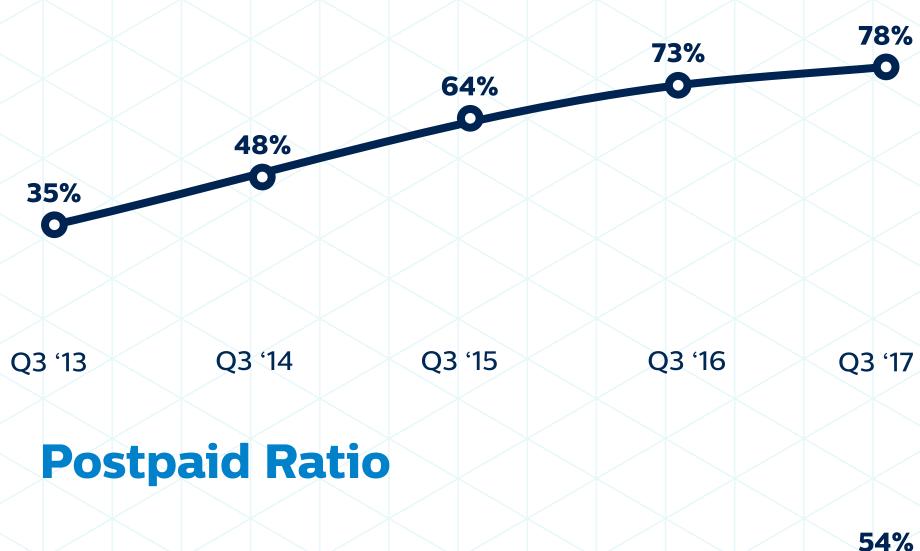
# Avg. Monthly Mobile Data Usage

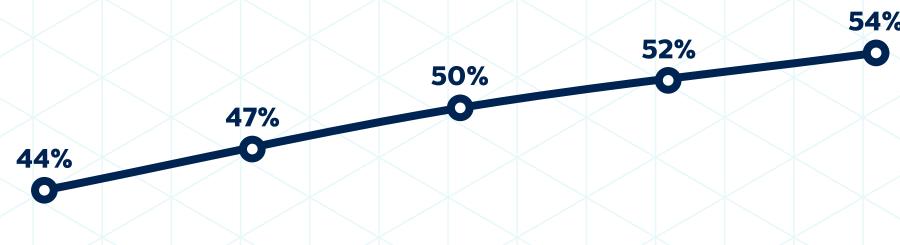
(GB per user\*)



#### \* Türk Telekom smartphone users

### **Smartphone Penetration**









## TV Performance

Q3 Tivibu

Home ARPU

**TL 16.4** 

Türk Telekom Tivibu

### Subscribers

(thousand)

■ Tivibu Home



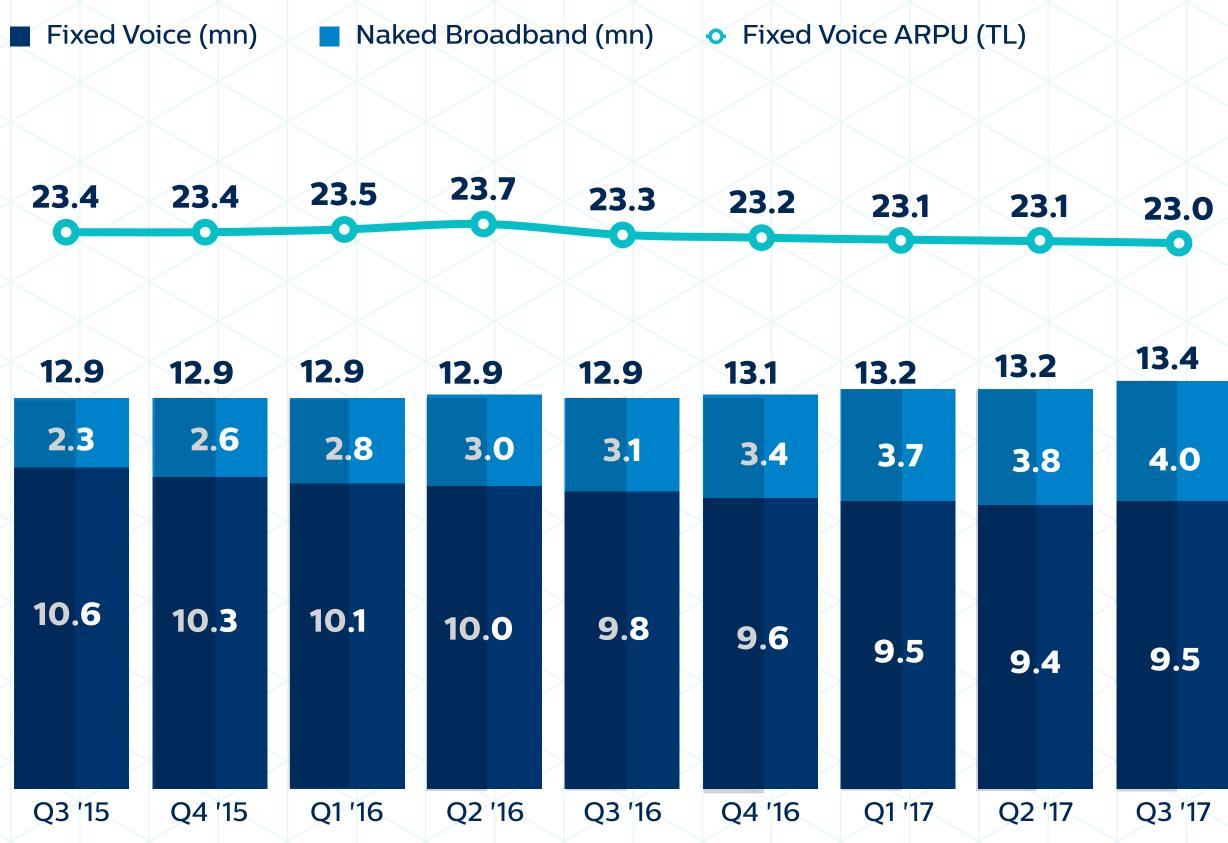


■ Total TV (inc. Tivibu Home) Q3 '16 Q2 '17 Q3 '17

135K net additions in Q3 '17 in Tivibu Home

## Fixed Voice

### **Access Lines and ARPU**





## Digital Transformation

Taking steps to lead digital transformation

#### Türk Telekom Group Value Chain

#### **Technology**

Custom solutions by using both internal and subsidiary resources for serving both Turk Telekom and 3rd parties









#### Marketing

Diverse portfolio addressing the consumer segment; with 200+ value added services and 40+ mobile applications



Wirofon



**Tambu** 

**Playstore** 





TT Music **Education** 



Tivibu Go

#### **Branding & Comm.**

Utilization of internal products for external sale

> Segmented digital advertises

#### **PROGRAMATIK**

#### Sales

Diversification towards virtual channels

Easy, quick, secure online payment



**Direct Carrier Billing** 



**Web-sites / Applications** 

#### **Customer Services**

Improved customer services via online channels



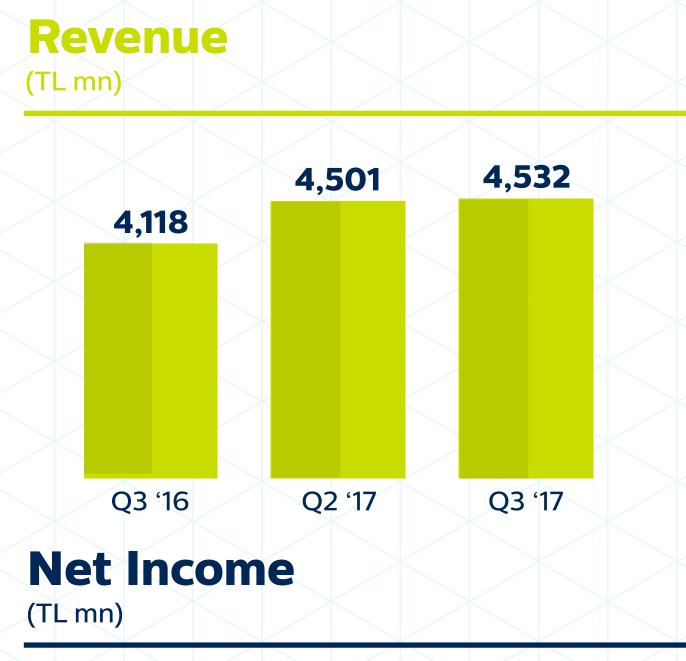
Visual IVR

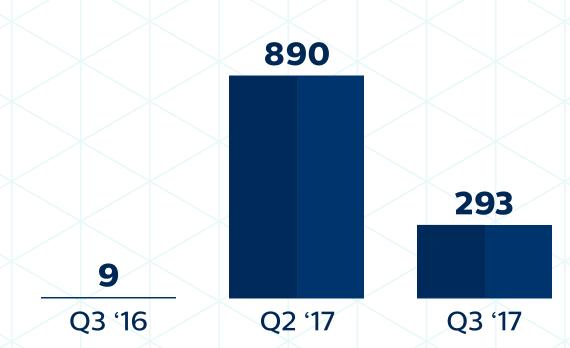


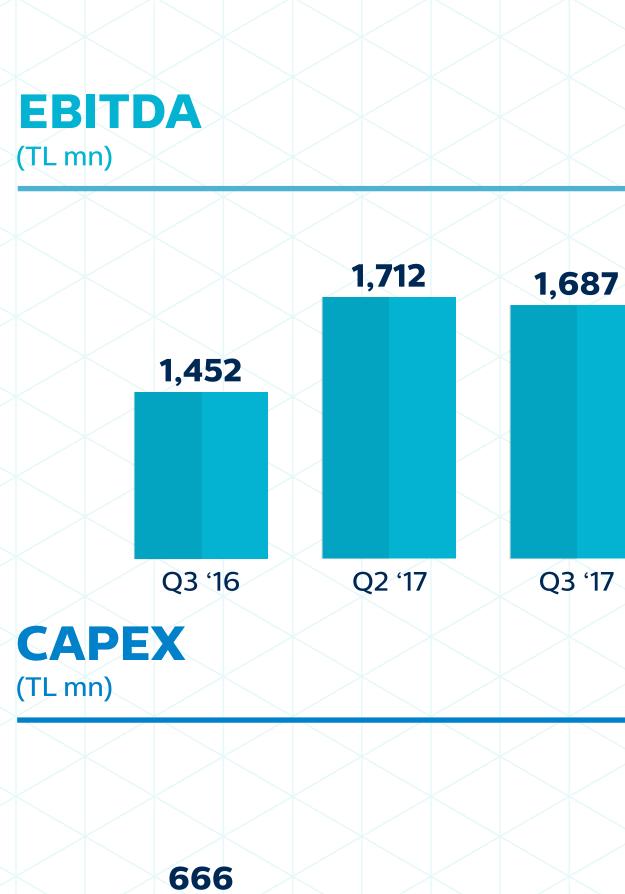
**Account Management** 



## Financial Performance







545

Q2 '17

Q3 '16

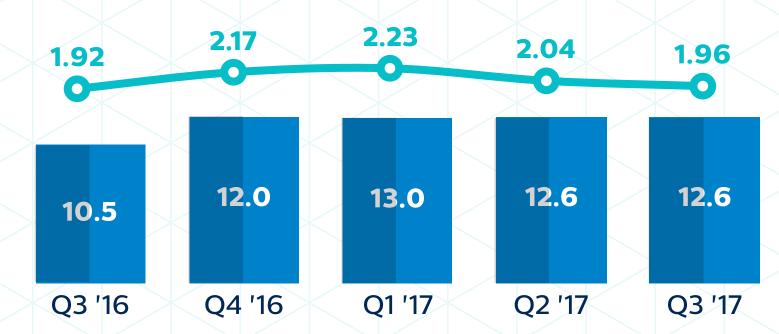
**554** 

Q3 '17

### Debt Profile

#### **Net Debt**

Net Debt (TL bn) • Net Debt/EBITDA



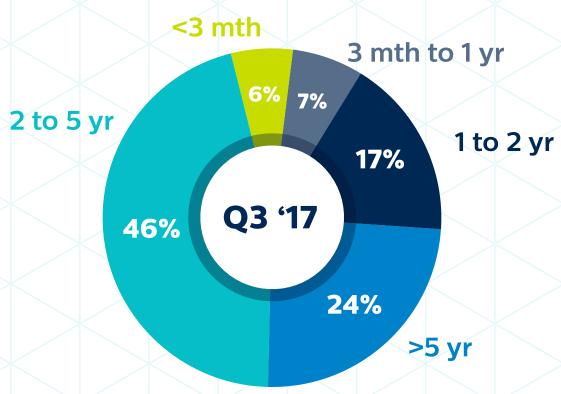
Note: In Q4 '16, Q1 '17 and Q2 '17 Net Debt/EBITDA calculation excludes extraordinary claims.

### **Average Maturity of Debt**

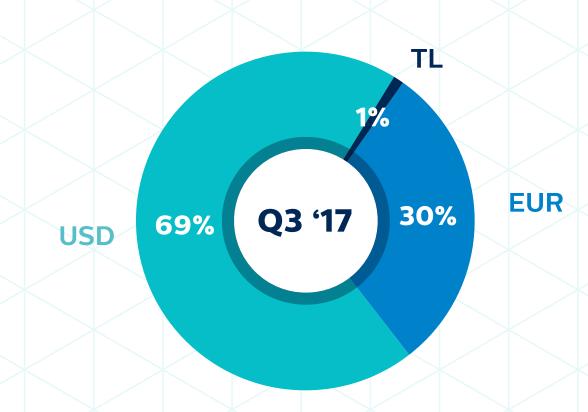
Total Debt (TL bn) Average Maturity of Debt (years)



### **Maturity Profile**



### **Debt Breakdown**



Note: Hedging activities are available on financial footnotes

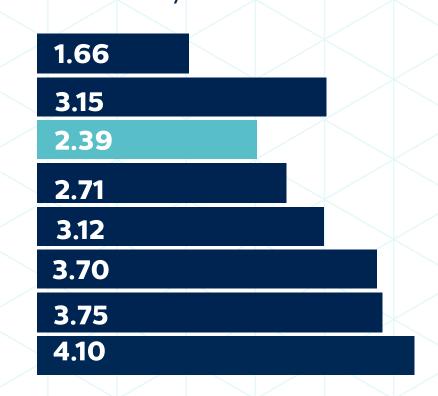
### Low debt burden compared to peers

Net Debt / EBITDA



Source: Bloomberg

#### Total Debt / EBITDA





## Summary Income Statement

(TL mn)	2016 9M	2017 9M	YoY Change	Q3 '16	Q3 '17	YoY Change
Revenues	11,859	13,340	12.5%	4,118	4,532	10.1%
EBITDA	4,036	4,927	22.1%	1,452	1,687	16.2%
Margin	34.0%	36.9%		35.3%	37.2%	
Operating Profit	1,964	2,720	38.5%	733	973	32.8%
Margin	16.6%	20.4%		17.8%	21.5%	
Financial Income / (Expense)	(837)	(893)	6.6%	(595)	(519)	(12.8%)
FX & Hedging Gain / (Loss)	(510)	(568)	11.5%	(498)	(398)	(20.0%)
Interest Income/(Expense)	(271)	(249)	(8.1%)	(103)	(88)	(14.2%)
Other Financial Income/ (Expense)	(57)	(76)	33.4%	5	(33)	n.m.
Tax Expense	(462)	(578)	25.0%	(129)	(161)	24.6%
Net Income	664	1,249	88.1%	9	293	n.m.
Margin	5.6%	9.4%		0.2%	6.5%	

## Summary Balance Sheet

TL mn)	30.09.2016	30.06.2017	30.09.2017	
Total Assets	26,590	25,733	26,519	
ntangible Assets <sup>1</sup>	8,038	8,252	8,148	
Tangible Assets <sup>2</sup>	8,761	8,358	8,362	
Other Assets <sup>3</sup>	6,641	7,000	7,247	
Cash and Equivalents	3,150	2,123	2,761	
Total Equities and Liabilities	26,590	25,733	26,519	
Share Capital	3,260	3,260	3,260 1,389	
Reserves, Retained Earnings and Other Equity Items	1,433	1,084		
Interest Bearing Liabilities <sup>4</sup>	13,615	14,754	15,398	
Provisions for Employee Termination Benefits	614	651	673	
Other Liabilities <sup>5</sup>	7,669	5,983	5,798	

<sup>(1)</sup> Intangible assets excluding goodwill

<sup>(2)</sup> Tangible assets include property, plant and equipment and investment property

<sup>(3)</sup> Major items within other assets are trade receivables, prepaid expenses, other current assets and deferred tax asset

<sup>(4)</sup> Includes short-term and long-term borrowing and short-term and long-term obligations under finance leases

<sup>(5)</sup> Major items within other liabilities are deferred tax liability, trade payables, provisions, income tax payable, employee benefit obligations, deferred revenue, other current liabilities, and minority put option liability



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# Thank you





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